

## Terms and Conditions of Sale:

### Definitions

1. "Buyer" means the person who buys or agrees to buy the Products from the Seller.
2. "Seller" means Aarons Country and Town Furniture. "Aarons Furniture" is a registered trade mark of Aarons Country and Town Furniture.

### Payment and Order Placement

1. A deposit is required at the time of order placement.
2. The outstanding balance is to be paid on delivery or pick up. Acceptable forms of payment are cash, EFTPOS, credit card (Mastercard and Visa) and Bank Cheque (made out to Aarons Country and Town Furniture). Personal and Business Cheques are not accepted. If the Buyer has negotiated a specific price and payment method, it is the Buyer's responsibility to ensure that the agreed payment method is used to clear the outstanding balance.
3. All products remain the property of the Seller until payment is received in full.

### Delivery/Pick up

1. Delivery/pick up times as stated at order placement are approximate. When the furniture is ready, the Seller will contact the Buyer to ensure that someone will be at the delivery address or available for pick up.
2. The Seller delivers furniture on Saturdays. Pickup is expected within 7 days of notification.
3. The Buyer must notify the Seller at the time of order placement regarding difficult delivery access, including staircases, narrow passages or areas of awkward access that may restrict, delay or prevent delivery. All delivery charges will be the responsibility of the Buyer, including any additional costs incurred as the result of difficulties with access or the need for re-delivery.

### Furniture Specifications

1. The Buyer must be solely responsible for their final selection including the suitability of a particular design, its dimensions, covering (fabric or vinyl), and colour.
2. It is the Buyer's responsibility to ensure that the furniture will fit in their home or office.
3. The Buyer must choose carefully as the Seller does not refund or exchange due to change of mind.

### Variations

1. The new furniture may exhibit different characteristics to the sample of showroom furniture. Colour swatches and samples are to be used as an approximate guide only as fabrics and vinyl vary in colour and texture. Each piece of timber furniture is especially unique due to the differences in timber grain.
2. Table, buffet and chest of drawer tops are crafted by butting solid timber planks together to make one piece. Single "slabs" of timber are not used by the Seller.

### Receipt of Furniture

1. On receipt of the furniture, the Buyer should inspect it.
2. The outstanding balance is required to be paid on delivery or pick up of the furniture. The Buyer will be issued with a receipt.
3. The Seller does not make packaging for custom made furniture. Should the Buyer wish to pick up their furniture from the Seller's store, the Buyer is required to bring their own soft blankets and tarpaulins to protect the furniture while it is in transit. The Buyer may also need ropes to secure the furniture while it is in transit. The Seller is not responsible for the goods once they have changed hands (this includes third party pick ups).

### Essential Care of Furniture

1. Keep furniture out of direct sunlight or high humidity, away from heaters and fireplaces.
2. Do not put hot or abrasive objects onto the furniture.
3. Always use heat resistant placemats.
4. Do not leave wet cloths or liquid spills on the furniture.
5. Only use recommended cleaning products. (Inca Timber Wax Liquid Furniture Polish and Warwick Caressence Fabric Spot Cleaner.)
6. Do not use abrasive cleaners.
7. When dusting timber furniture, use a soft dry cloth, in the direction of the grain, not in a circular motion.
8. Clean up spillages, especially alcohol, straight away.
9. It is recommended that fabric lounges and dining chairs be professionally scotchgarded. Fabric furniture will also need to be vacuumed from time to time.
10. Vinyl furniture can be cleaned with a damp cloth (that has been immersed in clean water).
11. Inappropriate cleaning methods, above average or excessive loading or the failure to properly care for the furniture may result in costly repairs and could void the warranty as supplied by the Seller.

### Warranty

1. This document, along with the order invoice, is the Buyer's written warranty. The Buyer should retain both, especially the order invoice, as it is the proof of purchase document. Proof of purchase is required for warranty work.
2. The Seller offers 5 years warranty on all custom made, Australian made timber and polyurethane furniture.
3. Warranty on Australian made timber furniture applies to workmanship and the timber itself.
4. Timber repair or replacement is at the discretion of the Seller once an inspection has been performed.
5. All transportation costs for warranty work will be borne by the Buyer.
6. Imported furniture, as sold by the Seller, is limited to a one year manufacturers' warranty. A warranty is not provided by the Seller.
7. The Seller offers 10 years warranty on all custom made, Australian made lounges and lounge chairs and foam that is not Dunlop Enduro Foam.
8. Warranty on Australian made lounges and lounge chairs applies to workmanship, accessories (zippers, lounge feet etc), timber frame, metal springs and webbing. The Seller does not warrant fabric (or vinyl).
9. Lounge cushions made with Enduro Comfort Foam are covered by Dunlop Foams' manufacturers' lifetime warranty.
10. Lounge repair is at the discretion of the Seller once an inspection has been performed.
11. If it is found that the furniture has been damaged by the Buyer, the Seller may offer to repair the furniture, however, repair and transport costs will be borne by the Buyer.
12. Inappropriate cleaning methods, above average or excessive loading or the failure to properly care for the furniture could void the warranty as supplied by the Seller.